

General Terms and Conditions for the use of the Ekofib platform

Introduction

These general terms and conditions ("Terms") regulate your use of the Ekofib platform ("Platform"). By using the Platform, you agree to these Terms. If you do not agree to these Terms, please do not use the Platform.

Partner

The European electronic payment services are provided through TinTel B.V. as a partner of the supplier ("Partner").

TinTel B.V., located in Spijkenisse, registered with the Chamber of Commerce under number 24283498, authorized payment institution by De Nederlandsche Bank, is hereby legally represented by Mr. O.W.H. Kok, according to the Commercial Register Authorized Signatory, hereinafter referred to as "PAY".

Payment processing by Pay.nl:

Pay.nl is an online payment provider that facilitates payments between the buyer and seller. When the buyer purchases a product or service from the seller, Pay.nl will handle the payment for it. This means that Pay.nl is responsible for processing payments through various payment methods such as iDeal, bancontact, Payconiq, credit card, and Maestro. By using Pay.nl as a payment provider, the seller agrees to the general terms and conditions of Pay.nl. This includes, among other things, that Pay.nl charges a fee for processing payments. The fee may vary per payment method and may be charged to the seller or the buyer.

Pay.nl is not responsible for the products or services offered by the seller. The seller remains responsible at all times for the proper delivery of the product or service. If a dispute arises between the buyer and the seller, Pay.nl will not be a party to this dispute.

Pay.nl strives to process payments securely and reliably. To ensure this, Pay.nl may monitor and verify transactions.

Privacy and data processing

We take your privacy seriously and are committed to protecting your personal data in accordance with applicable privacy laws and regulations, including the General Data Protection Regulation (GDPR). This privacy statement provides information about the personal data we collect, how we use it, and your rights regarding this information.

Collection of personal data

When using our Platform, we may collect personal data such as name, address, email address, date of birth, and phone number. This data may be collected when you create an account, add members of an organization, purchase products offered through the Platform, submit forms, or contact us via email or other communication channels to create a user account on our Platform.

Use of personal data

We use your personal data to manage the Platform account to which you have been invited and to improve the user experience on our Platform. We may also use your personal data to inform you about relevant updates regarding the offered Platform services, but only when the sales campaign is active.

Sharing of personal data

We do not share your personal data with third parties without your consent unless necessary to comply with a legal obligation or to perform the requested services.

Protection of personal data and deletion

We take reasonable measures to protect your personal data against unauthorized access, loss, misuse, or alteration. We only retain your personal data for as long as necessary to fulfill the purpose of the collection in accordance with the GDPR. After the campaign period on our Platform ends, we will delete your personal data as a user and buyer from our systems.

Sales transactions and commission

Ekofib acts as a seller on the platform and offers products for sale. In a sales transaction, Ekofib pays a commission to the respective party. The size of the commission is determined according to the agreement between Ekofib and the party.

Your rights

You have the right to access the personal data we hold about you, correct any inaccuracies, restrict the processing of your data, object to the processing, request deletion of your data, or receive a copy of your data in a structured, machine-readable format. You can also withdraw your consent for the processing of your personal data at any time.

Disputes and jurisdiction

Any dispute or difference arising out of these terms shall be resolved through negotiations between the parties. If no agreement can be reached, the dispute will be subject to the relevant jurisdiction in accordance with applicable laws and regulations.

Contact us

If you have any questions, concerns, or requests regarding your personal data, you can contact us using the contact information provided on our Platform.

Ekofib BV

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Effective date: This Privacy Statement is effective as of 01.04.2023.